

Terms and Conditions for Piano Lessons

1. Introduction

These Terms and Conditions govern the provision of piano lessons (the "Lessons") by the instructor (the "Teacher") to the student or, where applicable, the student's parent or legal guardian (the "Client"). By booking or attending Lessons, the Client agrees to be bound by these Terms and Conditions.

2. Lesson Structure and Scheduling

2.1 Lessons shall be conducted at a mutually agreed time and location or via an agreed online platform.

2.2 Each Lesson shall have a fixed duration (e.g., 30, 45, 60, 90 or 120 minutes), as agreed in advance.

2.3 Lessons are booked in packages (e.g., term-based), reserving a dedicated time slot for the Client.

2.4 The reserved time slot is exclusively allocated to the Client for the full duration of the agreed package.

2.5 The Teacher reserves the right to modify the lesson schedule upon reasonable notice.

3. Fees and Payment

3.1 Lesson fees shall be communicated in advance and agreed upon prior to the commencement of Lessons.

3.2 Payment for lesson packages must be made in full in advance to secure the reserved time slot.

3.3 By purchasing a lesson package, the Client enters into a binding agreement for the full duration of the package.

3.4 Failure to make timely payment may result in forfeiture of the reserved lesson slot.

4. Cancellation and Attendance Policy

4.1 Lessons are booked for a fixed, reserved time slot and are not transferable or reschedulable.

4.2 No rescheduling of Lessons is permitted under any circumstances.

4.3 If the Client is unable to attend a scheduled Lesson for any reason, the Lesson will be forfeited and charged in full.

4.4 Missed Lessons (including due to illness, travel, or personal commitments) are not refundable, replaceable, or credited.

4.5 If the Teacher is unable to conduct a Lesson, a replacement Lesson will be scheduled or an appropriate credit will be provided.

5. Attendance and Punctuality

5.1 The Client is responsible for attending Lessons on time.

5.2 Late arrival shall not extend the scheduled Lesson time.

5.3 Missed Lessons are forfeited and are not refundable or transferable.

6. Practice and Progress

6.1 The Client acknowledges that regular practice outside of Lessons is essential for progress.

6.2 The Teacher does not guarantee specific results, as progress depends on the Client's effort and commitment.

7. Materials and Equipment

7.1 The Client shall ensure access to a suitable piano or keyboard for practice.

7.2 The Client is responsible for purchasing required books or materials unless otherwise agreed.

8. Commitment and Termination Policy (Important)

8.1 Lesson packages are sold as a binding commitment to a pre-agreed schedule and time slot reserved exclusively for the Client.

8.2 Once a package has been purchased, the Client shall complete and pay for the full package duration.

8.3 The Client may choose to discontinue attending Lessons at any time; however, no refunds (full or partial) will be issued for unused Lessons.

8.4 The reserved time slot cannot be transferred, refunded, or credited due to the Teacher's contractual commitment and scheduling obligations.

8.5 Termination of Lessons by the Client is only effective at the end of the purchased package period.

9. Teacher Termination Rights

9.1 The Teacher reserves the right to terminate Lessons immediately in cases of inappropriate behavior, non-payment, or repeated breach of these Terms.

9.2 In such cases, any refund shall be at the sole discretion of the Teacher, in accordance with applicable Swiss law.

10. Liability

10.1 The Teacher shall only be liable for damages caused by gross negligence or intentional misconduct, to the extent permitted by Swiss law.

10.2 The Teacher shall not be liable for indirect or consequential losses.

10.3 Any liability shall be limited to the amount of fees paid for the Lessons concerned, to the extent permitted by law.

11. Data Protection and Privacy

11.1 Personal data shall be collected and processed in accordance with applicable Swiss data protection laws.

11.2 Personal information shall not be shared with third parties without consent, unless required by law.

12. Amendments

The Teacher reserves the right to amend these Terms and Conditions at any time. Updated Terms shall be communicated to the Client in writing.

13. Governing Law and Jurisdiction

13.1 These Terms and Conditions shall be governed by and construed in accordance with the laws of Switzerland.

13.2 The place of jurisdiction for any disputes arising out of or in connection with these Terms shall be the Canton of Schwyz, Switzerland, unless mandatory legal provisions provide otherwise.

Acknowledgment

By engaging in piano lessons, the Client confirms that they have read, understood, and agree to these Terms and Conditions, including the strict no-refund, no-rescheduling, and package commitment policy.